

CONNECTION, SERVICE & EQUIPMENT FEES

Connection Fees (one-time charge):

Primary Outlet		
Non-Cabled Premises	\$45.99	
Previously Cabled Premises	\$21.99	
Reconnection	\$21.99	
Additional Outlet		
Same Visit	\$15.99	
Separate Visit	\$21.99	
Non-Standard Connection		
Hourly Service Charge x Time & Materials		
Hotels, Motels, Hospitals & Other Similar Facilities		Time & Materials
Relocation Outlet		
Same Visit	\$15.99	
Separate Visit	\$21.99	
Customized Installation		
Hourly Service Charge x Time & Materials		
Equipment Installation		
Same Visit	No Charge	
Separate Visit	\$21.99	
Closed Captioned Device	No Charge	
Service Fees:		
Hourly Service Charge	\$30.99	
Non-Standard Network Service Fee	\$50.00	
Hourly Network Service Charge	\$50.00	
Home Collection Charge	\$15.00	
Returned Check Charge	\$20.00	
Inside Wiring Protection (per month)	\$ 0.25	
FCC Regulatory Fee	\$ 0.07	
Franchise Related Cost	\$ 0.52	
Late Charge	8% per annum on Past Due Balance	
Change of Service		
Premises	\$15.00	
In Office	\$ 1.99	
Trip Charge	Hourly Service Charge x Time & Materials	
Equipment Fees (each):		
Remote Control	\$13.00	
Amplifier (10dB & 20dB)	\$44.50	
A/B Switch	\$ 5.00	
Closed Captioned Device	At Cost	
Unreturned/Damaged Equipment Charge	Replacement Cost	

HIGH SPEED INTERNET*

Value Service	\$34.95	with Cable Service	\$ 24.95
SPEEDS UP TO:	1.5 Mbps Down / 384 Kbps Up		
FEATURES:	7 Email Addresses/ 50 Meg Email Storage		
Preferred Service	\$44.95	with Cable Service	\$ 34.95
SPEEDS UP TO:	6.0 Mbps Down / 384 Kbps Up		
FEATURES:	7 Email Addresses/ 50 Meg Email Storage		
Preferred Plus Service	\$54.95	with Cable Service	\$ 44.95
SPEEDS UP TO:	8.0 Mbps Down / 512 Kbps Up		
FEATURES:	7 Email Addresses/ 50 Meg Email Storage		
Professional Service			\$ 95.00
SPEEDS UP TO:	10.0 Mbps Down / 512 Kbps Up		
FEATURES:	10 Email Addresses/ 50 Meg Email Storage		
	Static IP Address**		
Cable Modem Rental (Monthly)	\$	3.00	
Wireless Modem/Router Rental (Monthly)	\$	3.00	
TVC Home Networking (Monthly)^	\$	2.00	
Service Fees:			
Home Networking Installation—			
1 Computer	\$	50.00	
Each Additional Computer	\$	25.00	
Internet Installation	\$	49.00	
TVC Home Networking Trip Charge	\$	50.00	
Hourly Service Charge (1/2 Hour minimum)	\$	50.00	
Equipment Fees (each):			
Cable Modem Purchase	\$	50.00	
Wireless Modem/Router Purchase	\$	130.00	
Network Interface Card (NIC) Purchase	\$	10.00	
PCI or USB Wireless Network Card	\$	42.00	

**Minimum of Limited Basic required to receive cable service discount on High Speed Internet packages. Actual speeds will vary and are not guaranteed. Many factors affect speed. Cable modem is required. Prices shown do not include applicable taxes and fees. Prices exclusive of federal, state and local taxes and fees. Prices and packages subject to change. Service is subject to terms and conditions of Thames Valley Communications High Speed Internet Subscriber Agreement. **Available upon request with Professional Service only. ^TVC Home Networking monthly fee only applies to a TVC High Speed Internet package that includes a TVC Networking modem/router. Wireless cards may be required for additional connections beyond first computer. TVC Networking limited to a maximum of 5 devices. Service limitations apply.*

Effective Date 08/08



IMPORTANT PRICING



Your QUALITY Hometown CABLE, INTERNET and PHONE Connection

CUSTOMER SERVICE
 295 Meridian Street
 Groton, CT 06340
 Tel: 860.446.4009
www.tvconnect.com

CABLE SERVICE FEES ^

Standard Cable Service:

Limited Basic	\$10.00
Expanded Basic	\$29.95
Total Standard Cable	\$39.95

Digital Cable Service:

Digital Basic	\$ 7.00
Encore Multiplex	\$ 4.00
High-Definition Access**	No Charge

Movie Premium Services:

HBO	\$18.00
Showtime	\$12.00
Cinemax	\$ 8.00
Starz!/Encore Multiplex	\$ 8.00
Playboy	\$12.00

Pay-Per-View Services:

Movies	\$ 3.99
Adult	\$ 9.99
Events	According to Event

International Premium Services:

ART (Arabic)	\$12.99
CTI ZTC (Chinese)	\$11.99
RAI (Italian)	\$ 9.99
SBN (Vietnamese)	\$14.99
TFC (Filipino)	\$11.95
TV Asia (Hindi/ S. Asian)	\$14.99
TV Japan	\$25.00
TV 5 (French)	\$ 9.99
Zee TV (Hindi/ S. Asian)	\$14.99
TV Asia / Zee TV Package	\$24.99

Equipment Rental Fees:

All equipment includes remote control iGuide, PPV Activation and 46 Channels of music (excluding POD Cable Card)

Standard/Enhanced Digital Receiver	\$ 5.00
High-Definition Digital Receiver	\$10.00
Dual DVR Digital Receiver	\$12.00
POD Cable Card	\$ 4.00
Additional Remote Control	\$ 0.25

COMMERCIAL CABLE SERVICE FEES

Restaurants, Taverns, Bars

YES Network Rates Based on Seating Capacity

Limited Basic	\$10.00
Expanded Basic	\$29.95
Total Standard Cable	\$39.95

(Excluding YES Network)

Business (Public Viewing - Public Site)

Limited Basic	\$10.00
Expanded Basic	\$29.95
Total Standard Cable	\$39.95

Business (Non-Public Viewing - Private Site)

Limited Basic	\$10.00
Expanded Basic	\$29.95
Total Standard Cable	\$39.95

Commercial Music Package

Primary Zone	\$45.00
Additional Zone (per zone)	\$45.00

** High-Definition TV requires a High-Definition

Television (not supplied). High-Definition required. High-Definition

local broadcast signals are included with Limited Basic Service

subscription. High-Definition Receiver required. Signal subject to

availability. Access to Premium High-Definition Programming requires

subscription to Premium Channels ^The minimum level of cable service

you may purchase is Limited Basic. As a cable subscriber, you must

purchase Limited Basic to subscribe to any other video service offered by

Thames Valley Communications, programming and equipment are

subject to availability. Discount Available on Limited/Expanded Basic

Service to subscribers who are age 70+ or who are enrolled in ConnPace

Program. Franchise Related Costs are costs associated with providing

public, educational or government access facilities, equipment or other

related costs in your community. Franchise Related Costs are applicable

to all levels of service. Restrictions may apply. Prices shown do not in-

clude applicable taxes and fees. Prices exclusive of federal, state and

local taxes and fees. Prices and packages subject to change. Service is

subject to terms and conditions of Thames Valley Communications

Service and Equipment

DIGITAL PHONE SERVICE FEES

- ◇ Unlimited local and long distance, call anyone anytime anywhere in the Continental United States and Canada
- ◇ Popular Features including Voice Mail, Call Waiting, Caller ID and many more
- ◇ Digital Voice Mail—check your Voice Mail from anywhere you have Internet connection
- ◇ Enjoy the convenience with one bill for all you TVC services: Cable, High Speed Internet and Phone

Standard Cable, High Speed Internet and Digital Phone*

Standard Cable	\$ 39.95
Value Internet	\$ 24.95
Digital Phone	\$ 29.95
Total Package	\$ 94.85

Standard Cable and Digital Phone*

Standard Cable	\$ 39.95
Digital Phone	\$ 29.95
Total Package	\$ 69.90

Digital Phone Only*

Digital Phone	\$ 39.95
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Additional Services:

Virtual Phone Number(s)	\$ 9.95
Second Phone Number(s)	\$ 24.95
Fax Line(s)	\$ 19.95

Equipment Fees:

Digital Phone Modem Rental (Monthly)	\$ 3.00
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Service Fees:

Digital Phone Line Activation (1 phone number)	\$ 29.95
Digital Phone Line Activation (2+ phone numbers)	\$ 19.95
Digital Phone Transfer Fee	\$ 15.00
Digital Phone Installation Fee (per hour)	\$ 50.00

*Digital Voice is for residential customers located in TVC serviceable areas only and is subject to availability. Equipment is required to use Caller ID, not provided by Thames Valley Communications. Package pricing does not include international calling; federal, state or local regulatory fees, taxes or surcharges; or regulatory recovery fee, which is not a tax or government-mandated; or other applicable charges. Equipment and installation charges may apply. Service is subject to the TVC Digital Voice Residential Subscriber Agreement and other applicable terms and Conditions.